

Summary of Practical Guidelines for Air Operators

Phase	Air Operators' Duties	
	Foreign Nationals	Thai Nationals Returning to Thailand
Upon Check-in	<p>Require the presentation of;</p> <ul style="list-style-type: none"> (1) Health certificate certifying that the passengers "have no evidence of Coronavirus Disease (COVID-19)", issued no more than 72 hours prior to the date of travel. (2) Health insurance/health insurance policy that shows minimum medical coverage of 100,000 USD in Thailand and covers the Covid-19 Disease <p>Note: If the passenger is unable to present the required above documents, the air operator shall not issue a boarding pass and the boarding shall be denied.</p>	<p>Require the presentation of;</p> <ul style="list-style-type: none"> (1) Health certificate confirming that the passenger is fit to fly (2) Letter issued by Royal Thai Embassy, Thai Consular Office or Ministry of Foreign Affairs, Kingdom of Thailand certifying that the passenger is Thai National returning to Thailand. <p>Note: If the passenger is unable to present the required above document, the air operator shall not issue a boarding pass and the boarding shall be denied.</p>
Upon Receiving Boarding Pass	<ul style="list-style-type: none"> 1. Arrange seats to passengers with the greatest possible distance apart from each other when issuing boarding passes 2. Arrange for passengers to provide information on the address in Thailand in the T.8 Form or in "AOT Airport of Thailand" Application. 	
On Board	<ul style="list-style-type: none"> 1. Inform passengers on how to protect themselves from communicable diseases, such as wearing masks at all time. 2. Limit services in the passenger cabin 3. Require all flight attendants to wear masks 	
Entry to Thailand (Passenger's Duty)	<ul style="list-style-type: none"> 1. Present to the communicable disease control official: <ul style="list-style-type: none"> (1) Health Certificate / Insurance Policy (2) Completed T8 Form or "AOT Airport of Thailand" Application 2. Subject to isolation, quarantine, under observation, or any other measures for the prevention and control of communicable diseases 	<ul style="list-style-type: none"> 1. Present the T.8 Form or "AOT Airport of Thailand" Application to the communicable disease control official 2. Subject to isolation, quarantine, under observation, or any other measures for the prevention and control of communicable diseases